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## **INVESTIGATIVE, SURVEILLANCE & TECHNICAL**

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# **COMPANY PROFILE**



## INVESTIGATIVE, SURVEILLANCE & TECHNICAL

# PRESENTATION OF SERVICES

**Techno Force** is a South African based company that operates both nationally and Internationally

The present trend of global crime and the impact on business sectors requires partnerships for the prevention of major losses within companies.

Crime, especially organised crime is one of the single most catastrophic bodies that, through financial backing and organisational skills, threatens the business world.

It is understandable that both major international corporations as well as smaller businesses are unequipped to combat every onslaught from crime syndicates. In the first place, businesses start off with the intention to make money and not to combat crime. Major international crime syndicates are too familiar with this fact and see most businesses as soft targets.

**Techno Force** functions in a dimension of the business world in which it feels comfortable and completely confident that we are the best at it.

**Techno Force** aims, through the services that it renders and the high level of professionalism with which it conducts these services to enter into long term relationships with its clients.

**Techno Force** renders the following services:

1. Armed and unarmed security guards.
2. Investigative: surveillance, interrogations, labour strikes, etc.
3. Personnel screening,
4. Technical surveillance. (Spy-hole cameras, telephone devices)
5. Retail. Constant upgrade and staff systems.
6. VIP protection.
7. Undercover agents.
8. Legal documentation trawls. (Deeds, liquor board etc.)
9. Forensic audit investigations.
10. Document examination/handwriting verification.
11. Management of an entire security portfolio. An independent organisation co-ordinating your entire security needs.
12. Financial investigations.

## 1. MANNED GUARDING

We supply graded security guards armed and unarmed for access centers, retail, event security, residential, commercial and industrial.

## 2. INVESTIGATIVE: SURVEILLANCE, INTERROGATIONS & LABOUR STRIKES

The aim of the investigative division is to provide managers and corporate division makers with accurate and fresh information to enable them to take correct actions where necessary. In most cases, and for obvious reasons, investigations are conducted in such a manner as to avoid police involvement. Although when managers are faced with the prospect of reporting matters to the relevant authorities, the case is already fully investigated which speeds up the time used by authorities for prosecution. Determined and experienced investigators, together with the use of the latest sophisticated equipment, is the very combination that ensures the best result in a cost and time saving manner.

## 3. PERSONNEL SCREENING

Important information leaking to competitive companies by employees and potential employees has led to the downfall of many companies both big and small. With our experience, the most successful way to prevent this, is to conduct background checks on both current and potential employees. It often surprises managers to learn what their employees' relationships are with competitor companies. It goes without mention what may result when this is ignored and competitors are guaranteed an unfair advantage.

## 4. TECHNICAL SURVEILLANCE

It is often necessary to gather information in a covert manner to further highly sensitive investigations. This covers a wide field ranging from verbal to visual recordings. This is most effective in combating, if not, eliminating security leaks, which, interestingly enough, does not always originate from the junior staff.

## 5. RETAIL

This is a service a few of our counterparts offer and includes the following:  
Constant training of staff on new systems and procedures, as well as upgrading systems.

## 6. VIP PROTECTION

Highly skilled personnel are made available for both high and low profile protection. This is an increasing trend of the state in which the country finds itself in, for local and overseas people alike.

## 7. UNDERCOVER AGENTS

It is essential for management to keep abreast of subversive activities within the organisation, thus infiltration within the ranks is necessary to gather any information that might be a vital aspect for management to utilise timeously.

These agents are trained for the specific purpose of gathering information about hidden agendas and perceptions within the workforce, so as to determine problematic areas (problematic areas also include identifying workers that do not perform up to standard to justify their employment).

## 8. OBTAINING LEGAL DOCUMENTS & OTHER INFORMATION

For the proper performance of our clients' activities regarding their projects, these may vary from patents/trademarks to topographical maps.

- 8.1 Deeds office
- 8.2 Surveyor general
- 8.3 Registrars of companies
- 8.4 Registrars of closed corporations
- 8.5 Master of the supreme court
- 8.6 Registrars of mining titles
- 8.7 Department of international affairs
- 8.8 National transport commission
- 8.9 Government printer
- 8.10 City councils
- 8.11 Liquor board

## 9. FORENSIC AUDIT INVESTIGATIONS

When dealing with white collar crime within the company, a proactive culture needs to be adopted. Skilled professionals from one of the leading teams in South Africa renders, through us, this very specialised service.

## 10. DOCUMENT EXAMINATION/HANDWRITING VERIFICATION

Another of the very specialised services that is offered by Techno Force Services is that of a document examination. Some of the many examples are: Counterfeit bank notes from both local and overseas currencies, individualisation of signatures, the identification and examination of forgeries, stamped impressions etc.

## 11. MANAGEMENT OF ENTIRE SECURITY PORTFOLIO

By managing a client's entire security portfolio, it is ensured that all aspects of security are covered by one company. Hereby offering complete peace of mind in a climate of continual crime and insecurity. We have found that this not only ensures better communication between our clients and ourselves, but also ensures cost effectiveness.

## 12. FINANCIAL INVESTIGATIONS

This service is of the utmost importance to companies and persons in their private capacity, as it is always necessary to have the financial status of opposition and key staff members. Obtaining bank printouts, deposit slips or data of an account can be beneficial.



# SERVICES (PRICING AVAILABLE ON REQUEST)

## **Undercover agents/undercover investigations**

A minimum wage must be paid per agent per week, and is paid to the agent or the basic wage paid to the staff for that job in accordance to the Employment Act.

You can decide on a monthly contract (payable in advance), six monthly contract or year contract depending on the requirements at hand.

*Special agents will differ and prices can be negotiated per job description.*

## **Outside Investigations**

A non-refundable retainer is charged to commence the investigation along with an hourly rate and any distance in kilometers to complete the task.

## **Technical Counter Surveillance and Monitoring**

- Room sweep per room
- Phone bug sweep per phone
- Room and phone bug sweep per room
- Vehicle bug sweep per vehicle
- PABX sweep outside wall to each phone

*\*Prices can vary according to individual systems*

## **Technical Surveillance and Monitoring**

- Installations
- Second installations
- Third installations
- Two weekly first point rental
- Additional point rentals
- Transcription of cassettes

## **Human Resource Audit - Full Screening**

Charge per person as well as any distance in km traveled

## **Vehicle Protection Services**

All fees are payable in advance and are structured as a monthly retainers

- For 1-2 months, per month
- For 3-5 months, per month
- 6 months + per month
- Surveillance, per hour, per investigator
- Court appearance, per hour, per investigator
- Ad Hoc, per hour, per operator
- Ad Hod, per km

*Please note, this service allows you to do 10 hours of covert/overt surveillance on your vehicles.*



## **Human Resources Audit- Checklist**

### ***Credit Ratings***

- Details of judgments and enquirers
- Identifying bank and track accounts

### ***Finance Information***

- Information of last two months, per account
- Printouts (if possible) as above

### ***Previous Convictions***

- Checking for criminal record
- Details of criminal record

### ***Property***

- Establishing correct residential address, identifying ownership of property and bank details
- Identifying further properties of subject/spouse per deeds office
- Bond details of such properties per property

### ***Lifestyle Profile***

- Per hourly visit subjects home with a detailed report of household
- This is for the Guateng area. When these profiles are conducted outside the Gauteng area, all extra costs (distance traveled, accommodation etc) will be charged for.

### ***Firearms***

- Details of firearms

### ***Drivers License***

- Details of drivers license

### ***Motor Vehicle***

- Registered in subjects name
- Registered in spouses name
- Financial details with regards to outstanding balance on vehicle

### ***Polygraphs***

- Per person and distance traveled per kilometer.

### ***Document Examination & Handwriting Verification***

- Consulting, investigating, photographing, examining, preparing evidence/reports
- Testifying in court
- Traveling
- On call at office
- Secretary
- Using own vehicle (per km)
- Electro static detection apparatus (ASDA) per test
- Retention fee per day (not refundable but deducted from fees charged)

